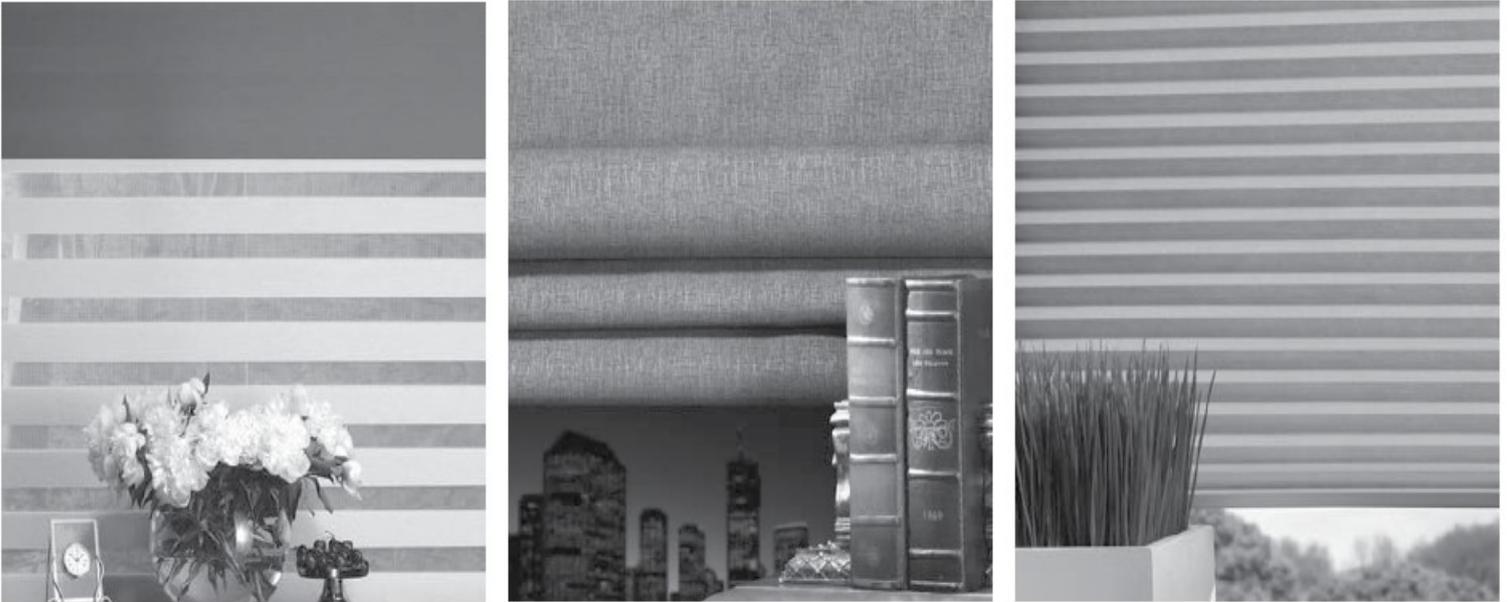


Warranty - Blinds & Shades



WARRANTY:

The manufacturer warrants all blinds and shades under a Lifetime Limited Warranty (refer to warranty guidelines). This warranty covers and is inclusive against any defects in material and workmanship to the original purchaser of the products. This warranty does not cover any damage caused by or resulting from misuse, abuse, alterations or excessive discolouration due to sunlight or passage of time, humidity, exposure to salty air, change in atmospheric conditions or corrosive materials. This warranty also does not apply to conditions caused by normal wear and tear upon the actual product. manufacturer is not responsible for the shipping & labour costs, for the measuring and taking down of blinds & shades and/or for the re-installation of the blinds and shades.

HEADRAIL/MANUAL COMPONENTS/BRACKETS:

All moving parts in manually operated products in all blinds and shades are covered by the Lifetime Limited Warranty under normal use as detailed above.

FABRICS/MATERIALS:

Pleated, Cellular, Dual Shades, Roller, Opera Shades, Sunset Shades, Roman and Panel Track: under normal use for a period of five (5) years. This warranty does not cover curling, soiling, scratching, normal fading or loss of colour intensity from use;

Wood and Faux Wood Blinds: under normal use for a period of three (3) years against cracking, peeling, excessive fading, and extreme loss of colour intensity or warping. This warranty does not cover variations in texture, colour grain nor does it cover product installed in areas of high humidity.

GENERAL: In the event of a defect under this warranty, the product purchaser must notify the retailer immediately upon detection of the defect first appearing. The retailer will return the product to the manufacturer to determine whether the defect is covered and once determined, the product will be either repaired or replaced as determined by the manufacturer. If it is not covered under the warranty then the manufacturer will advise the retailer of the cost to repair as well as give options to address the defect.

PRODUCT & CHILD SAFETY:

Comprehensive bilingual warning tags, stickers and installation labels are on all manufactured custom product, which communicates the important safety issues to the consumer (refer to product and child safety). Do not place cribs, children's beds or any furniture near window treatments. Please read installation instructions thoroughly. Install all supplied safety hardware as indicated including, but not limited to cord cleats, tension devices and cord weights and ensure there are not any closed cord loops which are accessible or within reach of children.

CLEANING:

All products can be easily maintained by light dusting with a feather duster, soft cloth, dusting mitt or brush type attachments on vacuums. When cleaning any product with water (exception for wood blinds which should never be cleaned with water), use a lukewarm damp sponge and wipe with light strokes.